

# Fastpath

The Fastpath for [Openfire](#) plugin adds support for managed queued chat requests, such as a support team might use. For example, a web-based "Live Support" interface can point a potential customer at a workgroup representing the Sales team. Members of that workgroup will receive notification that someone is waiting and, when someone from that workgroup accepts, the customer and the team member will be connected to communicate with each other.

Sales / support agents should use [Pàdé](#).

## Fastpath

See in action: [Fastpath](#)

## Related links

- <https://www.igniterealtime.org/projects/openfire/plugins/fastpath/readme.html>
- Source code
  - <https://github.com/igniterealtime/Openfire/tree/master/src/plugins/fastpath>
  - <https://github.com/igniterealtime/Fastpath-webchat>