

Why Not

We routinely get questions about why a component is picked or not picked for WikiSuite. When a [component](#) has a direct alternative, it will be explained on a page such as [Why Openfire](#). But in some cases, the potential app doesn't line up neatly with what we picked. This page is to explain.

SuiteCRM

SuiteCRM is a software fork of the popular customer relationship management (CRM) system from SugarCRM. The SuiteCRM project started when SugarCRM decided to stop development of its open-source version. The base SuiteCRM application is built on the last open-source SugarCRM release. SuiteCRM is a greatly extended version of SugarCRM which also contains many additional security fixes that are not available in SugarCRM.

Source: <https://en.wikipedia.org/wiki/SuiteCRM>

See also: <https://community.sugarcrm.com/community/news/blog/2018/04/06/sugar-community-edition-open-source-project-ends>

SuiteCRM has tons of features that are geared towards the CRM use case.

- <https://docs.suitecrm.com/user/core-modules/>
- <https://suitecrm.com/solutions/role/marketing/>

We don't add to WikiSuite because there would be way too much overlap, and it would add complexity. Pretty much all these features are either

- available in [Tiki Wiki CMS Groupware](#)
- easily configurable via <http://tikitrackers.org/>
- and the few features that are missing, let's add them ☐

And we could collaborate with them on software libraries and emerging standards.

Odoo

Why not use Odoo for the Accounting functionality of WikiSuite? Please see [WikiSuite vs Odoo](#).

See also

- [Why](#)
- [Why Cyrus IMAP and Cypht](#)
- [Why Free Libre Open Source software](#)
- [Why Openfire](#)
- [Why Syncting](#)
- [Why Tiki Wiki CMS Groupware](#)